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ARIZONA CORPORATION COMMISSION

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COMMISSIONER

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October 25, 2011

Arizona Corporation Commission
Docket Control

**RE: Docket G-01551A-10-0458, - Southwest Gas Company Rate Case
Application**

Dear Parties to the Docket:

Last night at the Commission's public comment session in Sierra Vista in this matter, I heard again from Southwest Gas Company's ratepayers that the docketed proposed settlement is difficult to understand and analyze. I am concerned that some of the Company's customers do not understand the technical provisions of the proposed settlement, and as a consequence may not be able to meaningfully provide comment to the Commission concerning this case. Therefore, I think it would be most helpful if the parties docket a description of the proposed settlement that can be understood not just by accountants, but by laypersons interested in the potential impact this matter may have upon them and the rates they may be required to pay. Therefore, by this letter I am asking the parties to docket by November 4, 2011, a clear and understandable description of the proposed settlement, and include in layperson's terms, information regarding the potential impact of the proposed settlement on the Company's ratepayers. Also, I am asking the Company to post this description on its website by November 4, 2011 in a manner that will best provide its customers access to this information.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra D. Kennedy", is written over a large, stylized circular flourish.

Sandra D. Kennedy
Corporation Commissioner

cc: Chairman, Gary Pierce
Commissioner Bob Stump
Commissioner Paul Newman
Commissioner Brenda Burns

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